# MAESTRO\* CLIENT INSTALLATION - VERSION 3.04 AND 3.05

### PREREQUISITES

- Use a Windows account with Administrator rights;
- Know the name of the server where maestro\* data is stored. This name will be referred to as ServerName in this document;
- The user must have **Read** and **Write** access for the files and folders on the **maestro**\* server.

If you don't have the required access or if you need more information, please consult with your computer technician.

### SUMMARY

- Preparation
  - I. Determine if maestro\* will be installed in URI or Classic mode
  - 2. Connect a mapped drive
  - 3. Connexion for URI mode
  - 4. Connexion for Classic mode
  - 5. Install .NET Framework 3.5 and 4.8
- Maestro\* Installation
  - 6. Installation of Pervasive PSQL Client vI I
  - 7. Installation of Pervasive PSQL Client V12
  - 8. Continued... Installation of Pervasive PSQL
  - 9. Maestro\* Installation
  - 10. Maestro\* Startup
  - II. Maestro\* Configuration

#### PREPARATION

#### I. Determine if maestro\* will be installed in URI or Classic mode

#### **URI Mode**

 URI mode is the connection method generally used by all maestro\* users who do not have maestro\* administrator rights;

- This mode does not allows the company management. It is not possible to create a company from a workstation in URI mode;
- URI mode uses an ODBC connection which gives a direct database access;
- This connection type is more secure than the classic mode, because the users do not have access to the files and **maestro**\* data folder;
- It is still possible to connect a network drive for this mode that will allow access to shared files, documentation and installation files;
- URI mode is simple to configure and only requires the maestro\* Server Name.

#### **Classic Mode**

- This connection type is usually reserved for maestro\* administrators;
- This connection is required to access the company management tools and other functions reserved to **maestro**\* administrators;
- This connection type is less secured than URI mode because the users have access to the **maestro**\* data files and folders, which they could accidently move or delete.
- To connect to the database, this mode requires a mapped drive.

•	Remote connection servers, such as Terminal Servers, Remote Application and Citrix server are always
	installed in URI mode.

#### 2. Connect a mapped drive

This step is optional for URI mode but is recommended for easy access to the documentation and
 installation files. However, it is mandatory for classic mode.

WARNING! A mapped drive for **maestro**\* may already exist. If so, be sure it works and skip to the next step.

- a. Open Windows Explorer.
- b. Click the **Computer** tab.
- c. Click the **Map network drive** icon and option.
- d. Select the M: drive.
- e. Go to step 3 or 4, depending on the desired mode (URI or classic).

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File Computer V	ñew .		
Properties Open Rename	Map network drive*	Control Manage	
Downloads	Map network drive	Documents	Downloads
21 Recent places	Create a shortcut to a shared folder or computer on a network.		
🛤 This PC		Pictures	Videos
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For assistance with network issues or access rights, contact your IT specialist.

#### 3. Connexion for URI mode

If you want to configure **maestro**\* in classic mode, go to step no. 4.

- a. Type \\ServerName\MaestroSharedFiles in the Folder field.
- b. Check the **Reconnect at sign-in** box.
- c. Click the **Finish** button.

what n	etwork folder would you like to map?
Specify th	e drive letter for the connection and the folder that you want to connect to:
Drive	M: v
Folder:	\\ServerName\MaestroSharedFiles v Browse
	Example: \\server\share
	Reconnect at sign-in
	Connect using different credentials
	Connect to a Web site that you can use to store your documents and pictures-

#### 4. Connexion for classic mode

- a. Type \\ServerName\Maestro\$ in the Folder field.
- b. Check the **Reconnect at sign-in** box.
- c. Click the **Finish** button.

🔘 🤏 Map	X Network Drive
What ne Specify th	etwork folder would you like to map? e drive letter for the connection and the folder that you want to connect to:
Drive	M: V Rmasse
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	Reconnect at sign-in
	Connect using different credentials
	Connect to a Web site that you can use to store your documents and pictures-
	Finish Cancel

#### 5. Install .NET Framework 3.5 and 4.8

If it is not already done, .NET Framework 3.5 and 4.8 must be installed:

- a. Click Start.
- b. Click Control Panel.
- c. Click Programs and Features.
- d. Click Turn Windows features on or off.



- e. Select .Net Framework 3.5 and .Net Framework 4.8.
- f. Click **Ok** and wait for the installation to finish.



**!**`

If .NET Framework 4.8 is not displayed, consult your IT specialist as it may need to be manually installed.

## **MAESTRO\* INSTALLATION**

Depending on Pervasive PSQL version available on your server, you must follow step 6 or 7 but only one of the two steps.

#### 6. Installation of Pervasive PSQL Client vI I

- a. Open Windows Explorer.
- b. Select the **M**:\ drive (if the URI mode is used without a network drive, you need to access the share in the following format: \\ServerName\MaestroSharedFiles).
- c. Depending on the mode used:
  - URI mode: Navigate to the **Pervasive\_Client** folder.
  - Classic mode: Navigate to the Maestro\SharedFiles\Pervasive\_Client folder.
- d. Run **SetupClient\_x86.exe**.

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e. Skip to step no. 8.

#### 7. Installation of Pervasive PSQL Client VI2

- a. Open Windows Explorer.
- b. Select the **M**:\ drive (ilf the URI mode without network drive is used, access the share in the following format: \\**ServerName\MaestroSharedFiles**).
- c. Depending on the mode used:
  - URI mode: Navigate to the **Client** folder
  - Classic mode: Navigate to the Maestro\SharedFiles\Client folder.
- d. Run Install\_Client.cmd.



e. Continue to step no. 8.

#### 8. Continued... Installation of Pervasive PSQL

- a. Click the **Next** button.
- b. Check the I accept the terms in the license agreement box.
- c. Click the **Next** button.
- d. Select Run as a Service.
- e. Click the **Next** button.
- f. Select the **Complete** option.
- g. Click the **Next** button.
- h. Click the **Install** button.
- i. Finally, click the **Finish** button.
- j. The Actian PSQL patch appliction will start, just click **Next** and **Install** while keeping the defaults.

Make sure you close Outlook before proceeding to the next steps.

#### 9. Maestro\* Installation

- a. Open Windows Explorer.
- b. Select the **M**:\ drive (ilf the URI mode without network drive is used, access the share in the following format: \\**ServerName\MaestroSharedFiles**).
- c. Depending on the mode used:
  - URI mode: Navigate to the **Client** folder
  - Classic mode: Navigate to the Maestro\SharedFiles\Client folder.
- d. Run **MaestroClient.exe** (the corresponding icon has a white asterisk in a blue square icon). Make sure you do not run **MaestroClientSuite.exe**.



- e. If the User Account Control is activated, click **Yes** to authorize the installation.
- f. Select the desired language and click the **Next** button.

- g. Click the **Next** button again.
- h. Click the **Install** button.

Warning! Do not change the destination folder.

i. Once the installation completed successfully, a green check mark displays in the lower left corner of the window. Click the **Finish** button.

A red **X** appearing in the lower left corner of the window indicates a problem occured during the installation. Make sure you have followed all the instructions. Contact <u>Maestro</u> <u>Software Support</u> if the problem persists.

#### 10. Maestro\* Startup

a. Double-click the **maestro**\* icon on the desktop to start **maestro**\* for the first time.

#### **II Maestro\* Configuration**

- a. When starting maestro\*, the configuration utility opens automatically.
- b. Select the first option entitled I Configure this workstation as a maestro\* client.



c. For URI Mode

(For classic mode, skip to step d.)

- Select the Use a server name and database name (URI connexion) option.
  - In the **Database Server** field, type the name of the **maestro**\* server or use the browse button to select it.
  - In the **Main Database Name** field, click the green arrow or type **Enter**. The name will be added automatically if the server connection works properly.
- Check the Use MSR mode (no local DB engine) box.
- Skip to step e. and follow the configuration process as indicated.

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Please select your mode of access to your maestro" database and configure the appropriate fields:	Alfaha	r en 5	ançais
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- d. For Classic Mode
  - Select the Use a mapped networked drive to the database option.
  - In the Main Database Folder field, use the Browse button and chose the network drive as selected in step 4. Complete the path up to the Data folder (for example: M:\Maestro\Data).

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Please select your mode of access to your maestro* database and configure the appropriate fields:	ARK	her en f	rançala
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bit MSR mode (no local DB engine)     MSR mode. Check this box if there is no local database engine on this client.     Test Your Connect	tion		
maestromovo.com Back Save	Cano	el	

- Check the Use MSR mode (no local DB engine) box.
- Go to step e. and follow the configuration process as indicated.

- e. Click Test your connection.
  - If the connection was successful:
    - Click OK.



• Click the **Save** button.

maestro* Configuration Wizard	-		$\times$
<b>maestro</b> <sup>*</sup> Configuration Wizard			
Please select your mode of access to your maestro* database and configure the appropriate fields:	Affich	ier en fr	rançais
Maestro* Client Successfully Configured!			
Your maestro <sup>®</sup> client is now configured.			
You are using a 'URI CONNECTION' type of configuration:			
<ul> <li>Server: ServerName</li> <li>Master Database: MAESTRODDF</li> <li>Shared Files Folder: \\ServerName\MaestroSharedFiles</li> </ul>			
Click on 'Finish' to close this configuration wizard and start the maestro* application.			
maestro'TECHNOLOGIES Finish	Cance	el	

- Click Finish.
- If the connection failed, an error message will be displayed.
  - The reboot of the workstation may be required to correct the problem.
  - If the error keeps displaying, please note the error message or take a screenshot and contact Maestro Technologies Software Support.

Example of an error message:



If you encounter problems during the installation, please contact <u>Maestro Technologies Software</u> Support.

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