

CREATING SUPPLIERS IN MAESTRO* AND SETTINGS

December 06, 2023 version

Unit AP02

In **maestro***, it is necessary to set up all suppliers for which transactions have to be generated. These transaction can be, but not exclusively, orders and/or invoice payments. In addition to the supplier's name and contact information, a number of parameters have to be set for each of them, to be able to perform and generate future transactions: payment terms, applicable tax and discounts, certificates, etc.

Even though suppliers can be created one by one in **maestro***, when one needs to be added, it is obviously much more efficient to set up all of the supplier parameters before the *Go-Live*. That way, users can concentrate on the transactions to generate instead of having to spend a ton of time setting up parameters every time a supplier is used for the first time in **maestro***. A functionality which allows to import all the necessary data to the creation of supplier files in **maestro*** has therefore been created. This import is made using an *Excel* file.

This document presents the procedure to mass import and create supplier files in **maestro***, as well as how to set up and assign the parameters to each supplier in the *Excel* file, used for the import.

PREREQUISITES

- [General Ledger](#)
- [Projects](#)
- Security Management
- [Document Management](#) (optional)
- [Contact Management](#) (optional)

SUMMARY

- [Setting Up Supplier Types](#)
- [Setting Up Payment Terms](#)
- [Setting Up Supplier Discounts](#)
- [Setting Up Payable Invoice Statuses](#)
 - [Assigning Default Statuses to All Invoices](#)
- [Setting Up Supplier Certifications](#)
- [Creating and Setting Up Suppliers in **maestro***](#)
 - [Creating an Import File](#)
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 - [Setting Up Supplier Addresses](#)
 - [Creating and/or Completing a Supplier File](#)
 - [Assigning Certifications to Suppliers](#)
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The **Define supplier types** option allows to create supplier types to categorize them in order to:

- group them into lists,
- facilitate searches,
- define discounts that apply to some of them and perform batch disbursements.

Each supplier created in **maestro*** will be assigned, if applicable, a supplier type. The creation of supplier types must answer the company's needs - the latter could want, for example, to group suppliers according to the nature of sold products, their region, etc. Furthermore, it is not necessary to create to "subcontractor" type since the **Project Type** field, in the Supplier Management option, already makes it possible to assign this characteristic to a supplier, to later generate the necessary report to complete the *T5018 Statement of Contract Payments* form.

 **maestro*** > Purchasing > Maintenance > Suppliers > **Define Supplier Types**



Online Help (F1) - [Define Supplier Types](#)

To Create a Supplier Type

1. In the **Supplier Management** window, click on the **New** icon.
2. Enter a code and a description in the fields to this effect.
3. Click on the **Save** icon.
4. Repeat steps 1 to 3 to add new types or click on the **Quit** icon.

Notes:

Setting Up Payment Terms

TO COMPLETE

Maestro* allows to create different payment terms, a predetermined number of days for the payment of supplier invoices. Even though one of these payment terms can be selected as the default term in the [Configuration](#) option, this does not prevent the identification of a different payment term specific to each supplier. Also, the payment term will be used by the supplier for project purchases, subcontracts, and/or purchases made through a service call. **Maestro*** will use the defined payment term to determine the payment's due date².

If payment terms are set before the supplier import, it will be possible to specify, in the *Excel* import file, the term to use for every supplier. This will avoid having to go back in each supplier's file to identify the term to be applied.



maestro* > Purchasing > Maintenance > Suppliers > **Payment Terms Management**



Online Help (F1) - [Payment Terms Management](#)

²In addition to the **AP Aging Report**, which tracks the amounts due as of the current day, the [Batch Disbursement](#) list displays the list of accounts payable, taking into account the due date range, which can be the current date but also a future date.

To Create a Payment Term in maestro*

1. In the **Payment Terms Management** window, click on the **New** icon.
2. Enter a **Description** corresponding to the payment term.
3. Enter the number of days in the field of the same name. This number will be calculated starting on the transaction date to determine the date on which the invoice is due. For example, for a 30 day term, an invoice issued on August 13th will be due on September 12th.

or

3. Enter in the **Day** field the date on which the transaction amount is due and, in the **Number of months** field, the number of months when the amount will be due. For example, if 15 is entered in the **Day** field and 0 in the **Number of months** field, the invoice will be due on the 15th day of the current month. If the invoice is dated September 14th, it will be due on September 15. If it is dated September 16th, it will be due on October 15, since the 15th day of the current month is passed.

If it is still 15 in the **Day** field but 1 is entered in the **Number of months** field, the invoice will be due on the 15th day of the next month. An invoice dated September 14th will therefore be due on October 15, and an invoice dated September 16th, will also be due on October 15.

4. Click on the **Save** icon.
5. Repeat this operation for all payment terms to create.
6. Click on **Quit**.



Reminder

In the **Purchases** section of the **Purchasing** module's **Configuration** option, the **Payment Terms** parameter is used to indicate one of the terms set up in the **Payment Terms Management** option as default for all suppliers. This term will therefore apply to all suppliers, unless a payment term was previously set by default for this specific supplier (in the **Supplier Management** option). Furthermore, this default **Payment Term** for all suppliers will also apply to "immediate" project purchase payments - it will however be possible to override this default condition and ignore the message to this effect by erasing the term displayed in the **Project Purchase** window.

Notes:

Setting up payment discounts applicable to supplier invoices allows to link these discounts to suppliers using codes and/or to systematically benefit from said discounts, if these are set as default.

 **maestro*** > Purchasing > Maintenance > Suppliers > **Early Payment Discount Codes**



Online Help (FI) - [Early Payment Discount Codes](#)

To Set Up a Discount

1. In the **Early Payment Discount Codes** window, assign a description to the discount to create in the **Description** field.
2. Then, using the scroll-down menu, select the **Discount Type** that must apply. The available choices are:
 - *Number of Days* - the payment period, in number of days, associated with the validity of the discount.
 - *Day of next month* - the day of a month following the reception of the invoice from which the discount is valid.
3. In one of the boxes dedicated to the **Number of Days**, enter the number of days from the date of the transaction if the **Discount Type** is *Number of days*, or the date number is the **Discount Type** is *Day of next month*.
4. If the **Discount Type** is *Day of next month*, enter the number of months in the box to this effect.
5. Then not the applicable **Discount Rate**. For a 10% discount, for example, write *0.1000*.
6. Click on the **Save** icon.
7. Repeat steps 1 to 6 so as to create all necessary discounts.



Though **maestro*** can ignore it when performing a payment in the software, payment discounts created in the **Early Payment Discount Codes** option can be selected to apply be default at any time (through the **maestro*** **General Settings**) or for specific suppliers (through the **Supplier Management** option). However, take care to not that, to apply, the *Advanced* option of the of **Discount Calculation** section also has to be selected in the **Configuration** icon of the **Selected Disbursements** option. This parameter is in fact a user-specific configuration that every user will have to set.

Notes:

Setting Up Payable Invoice Statuses

TO VALIDATE

TO COMPLETE

As many other of the software's elements (orders, service calls, projects, etc.), **maestro*** assigns statuses to outstanding invoices. These statuses allow to follow the evolution of said invoices in the payment workflow, as well as display or select the invoices characterized by a specific status. From the outset, three statuses are set up in **maestro*** and automatically assigned to invoices according to actions taken by users:

- 0 - Invoice entered but not transferred
- 8 - Invoice transferred to payable
- 9 - Invoice fully paid



The adjective "transferred", used in two of the previous statuses, could be replaced by "accounted". A transfer in **maestro*** formalises a transaction in the general ledger (GL) and therefore generates accounting entries. More information is available in the document [MAES02](#).

It is possible to set up additional invoice statuses in the **Define AP Status Codes** option. These additional statuses can be used, in part, to explain the reasons why the payment of an invoice was refused (a litigation, for example) or then again to integrate an outstanding invoice approval workflow³. Furthermore, **maestro*** can manage the assignment of default statuses to all invoices, either by supplier or according to predetermined conditions.



maestro* > Purchasing > Maintenance > Suppliers > **Define AP Status Codes**



Online Help (F1) - [Define AP Status Codes](#)

³There are two options, in **maestro***, dedicated to the approval of payable and on-request invoices. The first one, **Payable Invoice Approval**, makes sure that the approval of a designated user is required to pay the invoice. This option is quite simple to use but also quite limited. The second option, **Workflow Management**, allows companies using **maestro*** to set up an invoice processing workflow that can include multiple steps and approvers, as well as the implementation of application requirements (i.e. additional approval can be required for invoices with an amount of \$5,000 or more, etc.).

To Create and Add a Payable Invoice Status in maestro*, i.e. 1 - Invoice to Approve

1. In the **Define AP Status Codes** window, select an unused code and enter the status description to create in the **Description** and/or **French Description** fields.



It is possible to set a colour per approval code by clicking on the **Configuration** icon in the **Define AP Status Codes** window.

2. If the invoice has to be approved by a specific user before moving to the next status:
 - a. Enter this user's number in the **User for Approval** column field, or
 - b. Check one of the following two columns' box:
 - **Approval from Project Manager** if the invoice has to be approved by the project manager assigned to the project for which the invoice has been issued before being paid.
 - **Display for users who have access to the project** if the invoice has to be displayed in the **Payable Invoice Approval** option and be approved by a user with an access to the project linked to the invoice before being paid.



Whoever the user identified for approval is, they will have to access the **Payable Invoice Approval** option on a regular basis to approve said invoices. Contrary to the **Workflow Management** option, no email will be sent to the approver to tell them an action is required on their part and, once the invoice is approved, it will be impossible to retrace the approver (in the case where multiple users are approvers) and know the moment an approval is required.

Furthermore, if the **Approval from Project Manager** option is chosen as the status of a given invoice, it will be necessary to review the security parameters applied to each project manager to make sure they only have access to their own projects, and thus make sure they only see the invoices linked to the projects they manage in the **Payable Invoice Approval** option. Obviously, they also have to be identified as project manager for their projects, in the **Project Management** option.

3. Click on the **Save** icon.
4. Repeat steps 1 to 4 to create the necessary outstanding invoice statuses, up to nine different statuses.
5. Click on **Quit** to close the option.

Notes:

Assigning Default Statuses to All Invoices

TO COMPLETE

TO TEST

As it will be discussed when completing a supplier's file in **maestro***, it is possible to associate an default outstanding invoice status to a supplier so that the letter's invoices will display this status once they are entered and transferred into the software. A minimum amount can also be specified so that only invoices with an amount greater than the indicated one will be subject to this default status.

More generally, the **maestro* Configurations** offer users different parameters to specify default outstanding invoice statuses to apply when no information to this effect is specified for the issuing invoice's supplier.

 **maestro*** > Purchasing > Maintenance > Supplier > **Configuration**

 Online Help (F1) - [Configuration](#)

- I. Open the tree-like structure under the **Purchasing** option in the left-most section of the window and click on **Purchases**.

Maestro* makes it possible to save certifications required by various legislative authorities to perform certain work or to validate whether a supplier or subcontractor is allowed to practice⁴. Indeed, it is possible, in the **Supplier Management** option, to link a certificate to a supplier and to follow-up on whether the certification type was selected in the **Define Supplier Certificates** option. For example, here are a couple of certificates that are frequently saved for suppliers:

- Revenu Québec Attestation
- RBQ License
- Civil Liability Insurance
- Tax Numbers Validation
- CNESST certificate of compliance
- Status Letter - CCQ

 **maestro*** > Purchasing > Maintenance > Suppliers > **Define Supplier Certificates**

 Online Help (F1) - [Define Supplier Certificates](#)

To Create a Certification Type in maestro*

1. In the **Define Supplier Certificates**, click on the **New** icon.
2. Enter the certification's name in the **Description** field.
3. Check if the *Supplier* option is selected in the **Certificate Type** field.
4. Click on the **Save** icon. **Maestro*** automatically generates a code linked to the created certificate.
5. Repeat steps 1 to 4 to create all the necessary certificates. It is possible to click on the button to right of the **Code** field at all times to view the previously saved

⁴Certificates can also be linked to customers or employees.

imported in **maestro***, it is important to spend time on reviewing their codification. This long-term work can in fact start at the very beginning of the implementation process to accelerate it.



Supplier Codification

If the codification between the last system used and **maestro*** differs, it is really important to keep a trace of the older codes (in an *Excel* file, for example) and especially of the correspondance between the older and new codes. Why? When first using **maestro***, also called the *Go-Live*, it will be necessary to import the opening balance of all suppliers. If the supplier codes change, it will be necessary to create a correspondance to charge the right amounts to the right entities.

As for the supplier (and customer) codification, Maestro recommends to not use phone numbers as code since these can change throughout the years.

For the list of all the fields in the **Supplier Management** option that can be entered on an *Excel* file, to then be imported in **maestro***:

1. In the **Supplier Management** window, click on **Tools** in the menu bar.
2. Select the **Import an Excel File** option.

A window titled **Import Data** appears and lists all the **Supplier Management** fields. Furthermore, some columns indicate the type, the length, and the default of possible data values that can be entered in each fields.

In the *Excel* file created for the import, the first line is used to indicate the nature of the information that will be entered in each column, and then a line per supplier is used to enter the said information. Obviously, the more information is included in the mass import, the less time will be needed to manually enter the missing information in each suppliers' files.

Generally, the following data appears in the file:

- Supplier status: A for Active
- Code: Assigned by the customer
- Supplier name and main coordinates (one address only)
- Main contact, title, email
- Supplier type
- Project type: S for Subcontractor
- Tax codes
- Tax numbers

- Due date (payment terms)
- Payment mode: Transfer (direct payment) or Cheque
- Account number (if Transfer)
- Transit number (if Transfer)
- Invoice status (if applicable)

Importing a File

 **maestro*** > Purchasing > Maintenance > Suppliers > **Supplier Management**

 Online Help (F1) - [Supplier Management](#)

To Import a Supplier Data File in maestro*

1. In the **Supplier Management** window, click on the **Tools** menu.
2. Select the **Import and Excel File** option.



To make sure you see all the of a window's options and fields, in **maestro***, it is recommended to always work in fullscreen mode.

3. Select the *Excel* file containing all supplier information in the **File Explorer**.

When you select the *Excel* file, the name of the columns (which are entered in the first line of the file) appear in the right section of the **Import Data** window, titled **Imported Fields**.

4. Link the information by selecting the line of the field to be filled in the grid on the left, then, when it is highlighted, make a double-click on the name of the column where the information to be imported is displayed.
5. Repeat the last step for all fields to be linked.



If the information to import is a date, select the desired format beforehand by clicking on the **Date Format** field's scroll down menu.

6. Click on the **Transfer** icon.

An error message will indicate if all the information has successfully been imported and/or the list of all errors occurred.

7. Click on **Ok**.
8. Click on **Close** to close the report viewer and on **Quit** in the **Import Data** window.
9. Click on the **Save** icon to keep, in **maestro***, the recently imported information.

The suppliers and their information is now entered in **maestro***. It is possible to validate them by clicking on the  icon, to the right of the Code field, in the **Supplier Management** option.

For more information on the import of suppliers and their data, view the **Performing a General Import** section of the training document [Maestro* Overview and Customization](#) and/or the How-To - [Using an Excel Template to Import Data in maestro*](#)



Combining Suppliers

When justified, **maestro*** allows the merging of two suppliers in a single one and, at the same time, groups the history of both suppliers. It is then possible to delete the supplier that is no longer needed. View the [FI - Merge Suppliers](#) for more information.

Setting Up Supplier Addresses

TO COMPLETE

The **Define Supplier Addresses** option allows to enter, as its name indicates, additional addresses and other information to suppliers who possess multiple offices or for which the head office address differs from the warehouse or points of services. This supplier address database will make it possible, when setting up the supplier itself, to identify the default order address. It will also be possible, when entering any stock order from catalogue in **maestro***, to select the address where the order has to be ordered from. This option is very useful when a same supplier owns multiple branches and that the payment is always made to the head office.

As many other setting options, it is possible to mass save data through data imports from an *Excel* file. The file's columns will simply have to be associated with the option's fields. A new user will therefore find it advantageous to simultaneously create an additional Excel file, listing multiple supplier addresses, while designing the initial supplier import file.



maestro* > Purchasing > Maintenance > Suppliers > **Define Supplier Addresses**



Online Help (F1) - [Define Supplier Addresses](#)

To Manually Enter and Add an Additional Address to a Preexisting Supplier in maestro*

1. In the **Define Supplier Addresses** window, click on the **New** icon.
2. In the **Code** field, select the supplier to which a new address must be assigned.
3. Enter the branch number in the **No.** field.



The **Branch Code** field is only used to identify the Eleknet branch code when orders are placed using this e-commerce intermediary. Be careful not to confuse those two fields.

4. Complete the other contact, correspondance, language, applicable tax codes fields, as well as the customer number given by the supplier when the file was opened, if applicable.
5. Click on the **Save** icon.
6. Click on the **Quit** account to close the window.

Once the suppliers and most of their data has been imported, complete each of their files in **maestro***.

 **maestro*** > Purchasing > Maintenance > Suppliers > **Supplier Management**

 Online Help (FI) - [Supplier Management](#)

The  symbol that follows the name of a field means the latter can/has to be completed at this step of the implementation process. The use and information concerning the other fields will be shared with you throughout training sessions, according to the modules and options on which they have an impact.

The field names followed by an asterisk (*) are mandatory.

- In the **Supplier Management** window, first click on the button to the right of the **Code** field to select the supplier for which the data must be displayed.

Field	Description
Code	Alphanumerical field.
Name 	Supplier's name.
Status	Status of the supplier in maestro* : <i>A - Active, B - Blocked, and I - Closed.</i> <i>NOTE: It will be impossible to link transactions to this supplier if their status is I - Closed. It is however possible to generate disbursements if the status is B - Blocked.</i>
Interco	When checked, this box indicates that the purchase transactions with this supplier have to be processed in intercompany

Field	Description
	<p>mode.</p> <p><i>NOTE: This box is meant for companies that wish to perform intercompany transactions between different companies in maestro* when the software is not used in multidimensional mode. When the box is checked, the expense accounts indicated in the Intercompany option Project module's General Settings replace the expenses accounts in the purchase transactions with this supplier. Furthermore, if the box is checked, all the invoices linked to the supplier will be checked Interco in the Project Purchase option. This can however be modified when entering a project purchase.</i></p>
Company Mask	<p>Allows to link a supplier to a specific company using a company mask.</p> <p><i>NOTE: Available in multidimensional mode only.</i></p>

2. Complete the **Address** section of the **Main Fields** tab.

Field	Description
Division 	If applicable, indicate's the supplier's division.
Address 	Supplier's postal and telephone contact details.

Field	Description
City 	
Province 	
Postal Code 	
Country 	
Zip Code 	
Phone 	
Fax	
Long Distance 	
Mobile 	
Language 	

Field	Description
Currency 	Currency used by the supplier.
Contact 	Main supplier contact.

3. Complete the **Other** section.

Field	Description						
Type 	Text field used to assign a type to the supplier. <i>NOTE: This field does not come from the Define Supplier Types option, but is used as a complement to the Supplier Type field.</i>						
Supplier Type 	Type from the Define Supplier Types option.						
Holdback Rate 	Holdback rate applied by default to all orders and invoices linked to this supplier.						
Discount Rate 	Discount rate granted by the supplier and applied by default to all disbursements to which they are linked.						
Discount Calc. 	Discount calculation mode applied by this supplier. <table border="1" data-bbox="514 1136 1950 1385"> <thead> <tr> <th>Available Values</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td><i>With Tax</i></td> <td>Discount calculated after tax.</td> </tr> <tr> <td><i>Without G.S.T.</i></td> <td>Discount calculated on the purchase amount plus PST.</td> </tr> </tbody> </table>	Available Values	Description	<i>With Tax</i>	Discount calculated after tax.	<i>Without G.S.T.</i>	Discount calculated on the purchase amount plus PST.
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Available Values	Description						
Without P.S.T.	Discount calculated on the purchase amount plus GST.						
Without Tax	Discount calculated before tax.						
Disc. Code	<p>Code set up in the Define Discount Codes option.</p> <p><i>NOTE: To take into account only if the Purchase Order Management option is used, which is becoming increasingly rare.</i></p>						
Payment Terms 	Payment term, entered in the Define Payment Terms option, applicable to this supplier's orders and invoices.						
Early Disc. Group 	<p>Discount group (credit terms) linked to the supplier for disbursements. The former comes from the Early Payment Discount Codes option.</p> <p><i>NOTE: This discount group is only applied if the Advanced mode is activated for the Discount Calculation in the Configuration icon of the Selected Disbursements option.</i></p>						
Rec. Proc. Mode	<p>Receipt of goods processing mode. Allows to modify the software's behaviour when receipts of goods are entered.</p> <table border="1"> <thead> <tr> <th>Available Values</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Standard</td> <td>No change can be made to the unit price in receipts of goods. The displayed unit price is the one on the order.</td> </tr> <tr> <td>Average Cost</td> <td>The unit price displayed in the receipt of goods is the item's average cost instead of the price entered on the order. It is also possible to modify this unit price.</td> </tr> </tbody> </table> <p><i>NOTE: This functionality is used with the Accrued Cost Reconciliation option.</i></p>	Available Values	Description	Standard	No change can be made to the unit price in receipts of goods. The displayed unit price is the one on the order.	Average Cost	The unit price displayed in the receipt of goods is the item's average cost instead of the price entered on the order. It is also possible to modify this unit price.
Available Values	Description						
Standard	No change can be made to the unit price in receipts of goods. The displayed unit price is the one on the order.						
Average Cost	The unit price displayed in the receipt of goods is the item's average cost instead of the price entered on the order. It is also possible to modify this unit price.						

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	<table border="1"> <thead> <tr> <th>Available Values</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>Landing Cost</td> <td> <p>The unit price in the receipt of goods is the price entered in the order to which a landing cost has been added. These fees come from the order, in the Additional Fees field, and are distributed in proportion to the items ordered.</p> <p><i>NOTE: This functionality is used with the Accrued Cost Reconciliation option.</i></p> </td> </tr> </tbody> </table>	Available Values	Description	Landing Cost	<p>The unit price in the receipt of goods is the price entered in the order to which a landing cost has been added. These fees come from the order, in the Additional Fees field, and are distributed in proportion to the items ordered.</p> <p><i>NOTE: This functionality is used with the Accrued Cost Reconciliation option.</i></p>
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Internal	Allows to identify an internal supplier. This is used with the Work Order Dispatch option to create a project order.				
Auto. Generation of EDI Transactions	<p>Generates an automatic EDI transaction (EDI Transaction Management option) during the transfer of the stock orders from catalogue linked to the supplier, if the box is checked.</p> <p><i>NOTE: Only available if the Interface - EDI Interface option is installed.</i></p>				

4. Complete the **Numbers** section.

Field	Description
Customer Code	Number assigned to the customer by the supplier, if applicable.
External Code	Supplier code assigned for external use.
Business Number	<p>The business number of the supplier's company.</p> <p><i>NOTE: In Quebec, the business number is called the NEQ. This information is used in the Payment Declaration report for suppliers that are subcontractors. To be included on this report, the supplier must also be indentified as Subcontractor in the Project Type field.</i></p>
RBQ Number	<p>The supplier's RBQ number, if said supplier is a subcontractor.</p> <p><i>NOTE: For informational use only.</i></p>

Field	Description
W/C-CSST	The supplier's W/C-CSST number. <i>NOTE: For informational use only.</i>
CCQ	Supplier's CCQ number. <i>NOTE: For informational use only.</i>
GST	Supplier's federal tax number that can be printed on the different personalized forms and the <i>Subcontractor Payment Declaration – T5018 Form</i> report. <i>NOTE: The format to transmit the T5018 XML payment declaration has to respect the following format: 000000000RZ0000 or 000000000RT0000.</i>
PST	Supplier's provincial tax number that can be printed on the different personalized forms. <i>NOTE: The provincial tax number has to respect the following format: 000000000TQ0000.</i>

5. Complete the **Project** section.

Field	Description
Activity	Default project activity, if applicable, for all invoices and orders linked to the supplier.
Project Type 	Supplier's project type. <i>NOTE: It is important to indicate if the supplier is a subcontractor since this information determines whether the supplier is included in the Subcontractor Payment Declaration – T5018 Form report or not. Furthermore, if the supplier is a subcontractor, the Payment Declaration tab has to be completed.</i>
Project Group	Expense group offered by default for all of the supplier's invoices and orders.

Notes:

6. Complete the default value selection to apply to the supplier in the **Defaults** section.

Field	Description
Tax Code	Tax code applicable by default to all orders and invoices linked to the supplier. These codes come from the Define Tax Codes option.
Exemption	Supplier's tax exemption number. <i>NOTE: If a number is entered, maestro* will not apply the default tax code no matter where the transaction comes from (supplier, inventory code, etc.). However, if a tax code is manually entered in a transaction for an exempt supplier, the tax will be applied.</i>
Account	This field is used to indicate the general ledger account linked to this supplier.
Delivery Days 	Number of days associated to this supplier's delivery time. <i>NOTE: For informational purposes only.</i>

Field	Description
Del. Address 	Delivery address applied by default to all orders linked to the supplier. This address comes from the Define Supplier Addresses option.
Invoice Status 	Supplier's invoice status that will be applied by default after they are entered and transferred in maestro* . <i>NOTES: If no status was specified, maestro* will use the one defined in the Configuration option. The available statuses are those displayed in the Define AP Status Codes table.</i>
Min. Purchase 	Allows to enter a minimum amount linked to invoice statuses. <i>If not minimum amount is entered, the invoice status will be the one entered in the Invoice Status field.</i>

7. If applicable, enter any pertinent **Notes** in the section to this effect.
8. Click on the **Save** icon then on the **Direct Payment** tab.
9. Complete this tab's fields.

Field	Description
Payment Mode 	Payment mode for this supplier's invoices - either <i>Cheque</i> or <i>Transfer</i> . <i>NOTES: The Transfer mode equals to a direct payment. The Cheque option is the default value.</i> <i>If the payment method varies for a supplier, it will be necessary to modify, when needed, the selected mode for this supplier to make the payment by cheque or transfer. For example, to generate post-dated cheques for a snowplower, the Payment Mode for the latter will have to be Cheque. If, later in the season, we wish to pay for the purchase of abrasive material to the same supplier using a direct payment, it will be necessary to modify the Payment Mode field of said supplier, before making the payment, in the Supplier Management option.</i>
Confirmation Mode	Payment confirmation mode, if the supplier's payment mode is <i>Transfer</i> - either <i>Email</i> or <i>Fax</i> .
Confirmation Contact	Name of the person, at the supplier's headquarters, to whom the payment confirmation must be sent.

Field	Description
Confirmation Fax	Fax number to send the payment confirmation if the payment confirmation mode is <i>Fax</i> .
Long Distance	This box is checked if the Confirmation Fax number is a long distance call.
Confirmation Email	Supplier's contact's email used to send payment confirmations, if the confirmation mode is <i>Email</i> .
Account Number	Supplier account number for automatic deposit payments.
Transit Number	Supplier's transit number for supplier direct deposit. <i>NOTE: The transit number is made up of the financial institution number, followed by the branch transit, for example: 81530606. Furthermore, nine characters are required for NACHA bank institutions in the bank account's configurations. For other financial institutions, the transit number requires a maximum of eight characters.</i>

Notes:

10. Click on the **Save** icon.
11. Then click on the **Payment Declaration** tab.

The information in this section is required to generate the **T5018 Payment Declaration** in XML. If the **Type** is *Individual*, all the fields must be completed. For corporations, only the **Type** has to be specified.

12. Complete the **Recipient** section.

Field	Description
Last Name	Surname of the beneficiary.
First Name	First name of the beneficiary.
Adjustment	Adjustment amount (either positive or negative) that allows to modify the amount displayed in the Payment - T5018 Form declaration. <i>NOTE: This field has no financial incidence and only allows to adjust the amount displayed on The T5018 form. It can be used, for example, when an invoice was entered for a subcontractor but the Project Type field did not indicate Subcontractor. Furthermore, the adjustment amount is not cumulative. It is automatically applied to the original amount paid to the supplier.</i>

13. Complete the **T5018** section.

Field	Description
Social Insurance Number	Beneficiary's social insurance number.
Type	Beneficiary type. The three available values are: <i>Individual, Corporation, and Partnership.</i>

14. If applicable, complete the **I099-MISC** section. This section applies to US suppliers only.

Field	Description
Type	Supplier type. Available values:

Field	Description
	<ul style="list-style-type: none"> • Individual • Corporation • Partnership • Trustee • Designated Person • Maximum Type • "Tax Exempt Organization" • Private Foundation • Artist or Athlete • Other • Unknown Type
Category	<p>Available values:</p> <ul style="list-style-type: none"> • 01 - Rent • 02 - Royalties • 03 - Other Income • 04 - Federal Income Tax Withheld • 05 - Fishing Boat Proceeds • 06 - Medical and Healthcare Payments • 07 - Dispatch Type • 08 - Substitute Payments in Lieu of Dividends or Interest • 09 - Payer-Made Sales of \$5,000 or More • 10 - Crop Insurance Proceeds • 13 - Excess Golden Parachutes Payments • 14 - Gross Proceeds Paid to an Attorney
SSN	This field is used to enter the american social security number.

Field	Description
Employer ID Number (EIN)	Employer identification number.

Notes:

15. Click on the **Save** icon.
16. Click on the **Remit to** tab and fill in the fields that are displayed if the name and the address to enter, when printing supplier cheques, is different than those entered in the **Main Fields** tab.
17. Click on **Save**.
18. Click on the **Interfaces** tab (that is only displayed if the *EDI* interface is installed) and complete the fields if needed.
19. Click on the **Save** icon.

Notes:

As previously mentioned in the **Define Supplier Certifications** option, it is possible to attach certifications to a specific supplier to follow-up and/or view the information as needed. To do so:

1. In the **Supplier Management** window, click on the **Certification by Supplier** icon.
2. In the **Certification by Supplier** window and on the first empty line, click on the **Code** column field. Select the applicable certification, previously created in the **Define Supplier Certification** option. The corresponding description will appear in the corresponding field.
3. If the certification has to be applied to a specific project, enter it in the field to this effect.
4. If applicable, complete the **Reference No.** field.
5. Enter the certification emittance date in the **Date of Issue** field.
6. Enter the expiration date of this same certificate, if applicable.
7. Note the validation number in the field to this effect, as well as its date.
8. Enter all additional and relevant information in the **Note** field.
9. Click on the **Save** icon.
10. Repeat steps 1 to 9 for all certifications that must be added to the supplier's file.



Additional Notes and Reminder

In the **General** option of the **Purchasing** module's **Configurations**, a parameter titled **Action on Expiry Certificates** allows to validate or block transactions linked to a supplier for which a certificate is expired. Let us mention, however, that the **Expiry Date** field, that must be completed when entering a certificate for a specific supplier, is not mandatory and that users with an administrator access can, at all times, override the warning message that is displayed when a certificate is expired.

The box titled **Inactive** allows to preserve, in **maestro***, the information linked to an expired certificate, such as the validation number. Multiple users choose to simply modify the issue and expiry dates of a certificate when the latter is renewed.

If a document linked to a certification is saved in the **Document Management**, a recall date can be entered so that it appears in the user's **maestro*** calendar and remind the latter that a certificat will soon be expired; a follow-up with the supplier is needed. Otherwise, Maestro recommends to assign the responsibility to follow-up on certifications to a **maestro*** user. This persone must add to their routine, in a predetermined fashion, the verification of supplier certifications to make sure those are renewed before the expiration date entered in the software.

The **Verification of Certification** option allows a user to validate multiple certificates at once, for a given period and the desired suppliers. A certification list can also be printed if needed.



Maestro* allows to automate renewal requests by sending emails to suppliers whose certification is expired when the **Mailing Configurations** and **Contact Management** options are used by the company. This functionality also makes sure that the recall date will be entered in the supplier's file.



maestro* > Purchasing > Maintenance > Suppliers Maintenance > **Verification of Certifications**



Online Help (FI) - [Verification of Certifications](#)

To validate expired certifications or, ideally, to target certifications that must be renewed before they expire:

1. In the **Verification of Certifications** window, select one, many, or all suppliers.
2. Select the applicable dates in the **Range of Expiration Dates** to perform the verification according to expiration dates.
3. Select the applicable dates in the **Recall Date Range** field to perform the verification according to recall dates.
4. Check the **Certificates Without Expiration Dates** box to include them in the analysis.
5. Check the **Include Inactive Certificates** box to include them in the analysis.
6. Click on the **Accept** icon.

Notes:

As time goes on, more and more suppliers will be added to those already created in **maestro***. To standardize the eventual supplier addition process, it is possible to create supplier templates in which certain informations have already been filled in. If using a template does not help save any time, it still helps minimize the risk some key parameters, such as the tax codes for example. A default template, made up of standard information, can also be created and systematically displayed when the user clicks on the **New** icon.

 **maestro*** > Purchasing > Maintenance > Suppliers > **Supplier Management**

To Create a New Supplier Template in **maestro***

1. In the **Supplier Management** window, click on the **New** icon and fill in the desired fields for the template.
2. Then click on the **Template** option, in the menu toolbar.
3. Then select **Create/Modify a Template**.
4. In the window that appears, check the **Create a New Template** option.
5. Replace the text **Default Values** by the name that you wish to assign to the template.
6. For the template to be the one displayed by default for all users, check the box to this effect.
7. Click on **Ok**.
8. When the **Template Saved** message appears, click on **Ok** once again.

To Use a Preexisting Supplier Template in **maestro***

1. In the **Supplier Management** window, click on the **New** icon.
2. Then click on the **Template** option in the menu toolbar.
3. The select the desired template, using its given name.

The template's completed field will then be transposed in the corresponding window's fields.

4. Then complete the other fields with the information specific to the created supplier.
5. Click on the **Save** icon.
6. Click on **Close**.

Notes:

Creating a MISCELLANEOUS Supplier

it is recommended to create, in **maestro***, files for every supplier in use to benefit from the purchase history. However, there may be times when impromptu or one-time purchases occur - purchases for which there is little benefit to creating a supplier file. For example, a purchase made at *Dollorama*, a small amount, or a purchase that only has to be made once at a supplier.

That is why it is possible to create miscellaneous suppliers in **maestro*** - a supplier that will be used to group all invoices paid to an occasional supplier for which we do not wish to create a supplier file. It will be possible to view the miscellaneous supplier and all purchases linked to it the same way we would any other supplier. Furthermore, by selecting the miscellaneous supplier when entering a project purchase, an additional window will appear and allow you to enter the name and coordinates of the supplier. The disbursement will be generated immediately.



How-To - [How To Generate a One-Time Supplier?](#)

To Create a Miscellaneous Supplier

 **maestro*** > Purchasing > Maintenance > Suppliers > **Supplier Management**

1. In the **Supplier Management** window, click on the **New** icon.
2. Assign a code and enter *Miscellaneous* in the **Name** field.
3. Click on the **Save** icon.
4. **Quit** the option.

 **maestro*** > Purchasing > Maintenance > Suppliers > **Configuration**

5. Then, in the **Configuration** option of the **Purchasing** module, select the **Purchases** option in the tree-like structure in the left-most part of the window (this option might be selected by default).
6. In the right section of the window, select the newly created miscellaneous supplier in the **Miscellaneous Supplier ID** field.
7. Click on the **Save** icon.
8. Click on the **Quit** icon.

Notes:

CHECKLIST

Legend

Type	Description
C	Configurations to be completed
A	Approval or meeting with management
T	Tests and trial runs

Unit AP02

No.	Type	Task	Employee	Due Date	Done
1	C	Setting up supplier types.			✓
2	C	Setting up payment terms and, if necessary, setting one as default on the Purchasing module's Configuration option.			
3	C	Setting up supplier discounts.			
4	C	Setting up payable invoice statuses.			
5	C	Assigning default invoice statuses.			
6	C	Setting up supplier certifications.			
7	C	Creating the supplier <i>Excel</i> import file.			
8	C	Making a supplier import in maestro* .			
9	C	Completing the supplier import file in maestro* .			
10	T	Creating an association file between the previous software's supplier codes and those imported to maestro* , if they			

No.	Type	Task	Employee	Due Date	Done
		are different.			
11	C	Creating the different supplier addresses <i>Excel</i> import file.			
12	C	Importing the different supplier addresses in maestro* .			
13	C	Linking certifications to suppliers.			
14	C	Creating supplier templates if needed.			
15	C	Creating and setting up a miscellaneous supplier.			
16	T	Validating supplier certifications.			
17					
18					
19					
20					